



Member of South Gloucestershire County Council  
Trading Standards - 'Buy With Confidence'



**ENSURING TECHNOLOGY'S ONLY JOB IS TO HELP YOU DO YOURS**





## ABOUT US

Qubix Technology Ltd was established having had first hand experience of the level of service customers were receiving from their existing IT support and services company.

We found that there are so many alternative technology companies who say they will fulfil your expectations - but let you down when you need them most.

That is why Qubix Technology is different to other technology companies because our main focus is on obtaining the highest level of customer satisfaction from our clients.

The reason for focusing on customer satisfaction is because 60% of new clients approach us following a referral from an existing Qubix Technology customer and we believe that you cannot get any better recommendation than that.

Our knowledgeable and genuinely enthusiastic approach to our clients requirements is demonstrated by in-depth expertise and commitment. We are friendly, approachable and our specialist technical support team are refreshingly free from technical jargon.

We are Microsoft and Dell Registered Partners and have also been recognised by AVG and NetPilot Internet Security as Gold Partners, as well as being a Citrix Solutions Provider, Xirrus and ShoreTel Reseller.

Located strategically on the outskirts of Bristol, we are only 5 minutes away from the M4 corridor to facilitate rapid distribution of our services to clients nationwide.

Qubix Technology continues to expand and we have attributed this to our customer satisfaction, competitive prices and ability to deliver on time and more importantly within budget.

We put our customers first and you can be confident that by choosing Qubix Technology to provide you an integrated technology solution, we'll be making sure that technology does it's job, whilst you do yours.





# WHY QUBIX?

It can be a difficult decision choosing the right IT support and technology solutions provider for your company.

You want to ensure that you partner with a supplier who will truly understand your specialist needs and requirements.

That's why at Qubix Technology, we are always at the forefront of today's ever changing technology sector to help you make the most of your IT requirements.

What sets us apart from the competition is acknowledgment of our corporate responsibilities as follows:

- CRB Checked**  
 All technical engineers have been CRB checked by the criminal records bureau, to allow us to work in environments with children, the elderly and vulnerable adults.
- Non-Disclosure Agreement's Standard**  
 NDA's are standard practice for all of our clients, because we know that sometimes we may be exposed to sensitive information that you may not have intended for us to be aware of.
- ISO9002 / ITIL / Prince2**  
 We ensure that all of our working procedures are in accordance with ISO9002, ITIL and Prince2.

We have also been approved by South Gloucestershire County Council's Trading Standards and carry their 'BuyWithConfidence' accreditation, demonstrating our commitment to customer satisfaction.

Qubix Technology also partners with the leading hardware & software manufacturers and have been recognised as authorised suppliers by:

**AVG, Citrix, Dell , Microsoft, NetPilot Internet Security, ShoreTel, Xirus,**



## OUR SERVICES

Qubix Technology provides a variety of services that can benefit your organisation in addition to the following:-



### IT Support

We realise that when your IT Systems stop working, you can't afford to waste time trying to get them working again.

Qubix OnCall IT Support is a cost effective IT support service for your business or school , whereby we handle all your IT worries at a fraction of the cost.

Our 'OnCall Support Engineers' can act as your IT department or assist your in-house IT support team with technical matters that they may not be familiar with. Our UK based Helpdesk is available 24/7 and manned by Technical Engineers who have experience on all the latest technologies.



### Computer Repairs

Not all computer problems are caused by the applications installed on them. Occasionally parts fail preventing your computer from working.

We have a dedicated team of in-house technicians that can repair laptops, netbooks, computers, server, monitors and printers.



### IT Recycling

In a world of increased waste and environmental legislation the disposal and recycling of PC components, IT hardware and all types of redundant computer equipment has put growing pressure on companies to dispose of IT equipment in an environmentally friendly way.

In response to this Qubix Technology have introduced an IT disposal service - a disposal and recycling service designed to remove all of your redundant laptops, monitors, desktops and servers



### Web Design

Your corporate website will usually be the first place any prospective customer will visit to learn more about your organisation and research the products and services that you offer. Therefore, it is important that your website works hard to attract and engage visitors.

Our web-developers design and build bespoke websites using award winning content management systems, to enable you to be in control of your websites content.



# SOLUTIONS

Qubix Technology provides a variety of solutions that can benefit your organisation in addition to the following:-



## Accounting & Management Software

Qubix Technology have teamed up with strategic partners who specialise in accounting solutions from Pegasus and Sage and customer relationship management solutions from Goldmine.



The reason for this partnership is because customers told us that they had been let down by competitors who offered an all-in-one solution to support Accounting / CRM Systems as well as their computer network.



Therefore, we have sourced reliable and award winning partners who are also focused on providing exceptional service to work with.



## Computer Hardware

We supply the very latest Dell laptops, desktops and servers to suit all of your computing requirements and as a Dell Registered Partner, you can be assured of the very best prices.

If Dell isn't your preferred manufacturer, we also supply HP and many other brands of laptops, desktops and servers, in addition to building custom specification computers to suit your need.



All of the computer equipment available from Qubix Technology comes with the latest Microsoft operating systems and will have already been comprehensively tested by our technical engineers to ensure it meets the rigorous demands of your business.



We partner with all the largest technology distributors in the UK which allows us to be able to offer our clients a spectrum of products that include: interactive whiteboards, projectors, printers, scanners, plotters, touch screen monitors and much more.



## Telephony & Mobile Communications

Through our telephony partner, we are also able to provide telephony solutions from ShoreTel, Avaya, Panasonic, Nortel and Siemens.



In addition to this, with the popularity of 'smartphones' increasing by the day, we can also offer unified communications, which includes enabling office users to access their office calendar, contacts and corporate email from their smart phone.



We specialise in configuring systems to work with Blackberry, iPhones, Windows Mobiles and Android phones. We can also install and configure Blackberry Enterprise Server, to allow you to deploy security policies to your Blackberry users.





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## CONTACT



For more information on the products and services that are available from Qubix Technology, please visit our website or contact us on the details below.

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### Save Our Details

If you have a mobile phone with software that allows you to read barcodes, scan the following to save our contact details to your phone without having to key them in.

